

Azalea Telehealth Guide for Computer Users

1. Telehealth Setup on Computer:

- a) We will email you a link with your appointment date and time. Click the link provided to you in the e-mail titled "Telehealth Address" at the bottom of the page.
 - b) Highlight and copy the number listed as "Your access code" and paste it into the text box that popped up after clicking the telehealth link.
 - c) When prompted to input your name please enter your first AND last name.
 - d) Once logged in click "Join Meeting." This should automatically connect you to your telehealth meeting.
2. When your therapist is ready to see you, they will join the meeting and begin your therapy session. Please note that you are able to join your meeting before your scheduled appointment time if you would like to be prepared to start.
 3. After your session is complete, you may hit the end call button and the office will contact you the following business day to schedule your next appointment and to collect payment!

IMPORTANT: If this is your first time using your cell phone or computer webcam you may see a pop-up window asking permission to record audio and video. You must allow permission, or the telehealth program will not work!

<https://www.azaleahealth.com/lp/telehealth-promo/>

If you are still having trouble visit the link above and watch the video titled "How to Join a Telehealth Meeting" toward the bottom of the page.